

PVTA Fixed Route Performance Measures

Fiscal Year 2021 (July 2020 to June 2021)

Metric:	Goal:	Q1	Q2	Q3	Q4
% Trips Operated	N/A	99.98%	99.96%	99.97%	99.91%
% Trips Missed	N/A	0.02%	0.04%	0.03%	0.09%
Miles between Breakdowns	20,759	20,528	21,286	20,160	16,384
Preventable Accidents per 100k Miles	1.75	2.11	2.12	2.16	2.21
Complaints per 100k Passengers	2.38	9.53	7.00	5.31	6.66
Cost per Passenger	N/A	\$7.68	\$9.23	\$8.90	\$8.69
State Contract Assistance per Passenger	N/A	\$6.51	\$7.21	\$7.04	\$6.09

Statistics:	Q1	Q2	Q3	Q4
Unlinked Passenger Trips	997,279	899,744	922,131	1,066,023
Revenue Miles	1,087,982	1,085,592	1,108,822	1,130,462
Revenue Hours	82,328	81,463	83,738	83,926
Passengers per Mile	0.92	0.83	0.83	0.94
Passengers per Hour	12.11	11.04	11.01	12.70

